

RETURNS

Incorrect Item

- We do not accept returns on specialized materials unless we have sent you the incorrect item.
- If you receive the wrong item. Please contact us within 24 hours so we can rectify the situation. Failure to notify us within this timeframe will result in us not replacing or refunding the item.
- To be eligible for a return, your item must be in the same condition that you received it, unused, and in its original packaging.
- Unfortunately, we cannot accept returns on sale items.

Refunds

- We will notify you once we've received and inspected your return, and let you know if the refund was approved or not.
- If approved, you'll be refunded on your original payment method.
- Please remember it can take some time for your bank or credit card company to process the refund.
- All refunds will be processed within 5 – 7 working days.